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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/917,576

Applicant : KRACK, Mike

Filed: : July 27, 2001

TC/A.U. : 2645

Examiner: : GAUTHIER, GERALD

Docket No. : 4366-37

Customer No. : 48500

Title: : "METHOD OF PROVIDING SPEECH RECOGNITION FOR IVR AND VOICE MAIL SYSTEMS"

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

"EXPRESS MAIL" MAILING LABEL NUMBER: EV493477900US
DATE OF DEPOSIT: 3/15/05

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE:

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of December 16, 2004. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.